

# Royal Bournemouth Hospital: Working with voluntary organisations – what can we do better together?

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# A Month in the Life of Bournemouth Hospital!

## February 2015

- Admissions into Hospital - 2024 patients (medical non-elective)
- 29% GP admissions
- 71% A+E admissions
  
- Discharges from hospital – 1927 patients
  
- February 2014 - 1831 patients (medical non elective)

# Delayed Transfers of Care

- One week of information
- Total of 34 patients medically fit or stable for transfer
- 7 Dorset CCG (Complex Health Care needs)
- 1 Dorset Social Services
- 2 Bournemouth Social Services
- 6 Hampshire Social Services
- 9 Self Funding
- 9 Community Hospital

# What are we doing to help?

- Older Person's Assessment and Liaison (OPAL) team assessment and management:
  - Early assessment and identification of needs
  - Access to specialist geriatrician for medical management plan
  - Multidisciplinary team with knowledge and skills of managing older people's complex co-morbidity
  - Knowledge of community services and referral to these to support discharge and avoid further admissions
  - Rapid clinic review with geriatrician and MDT supporting GP's in managing older people

- Working in partnership with external agencies:
  - Social Services
  - Bournemouth Churches Housing Association (BCHA)
  - St Leonards Hospital: Canford Ward
  - Broadwaters Rehabilitation and Residential Home
  - Virtual ward model with GP's

# What can you do to help?

- Loneliness and isolation
- Carers support
- Link and signposting from hospital teams to the correct voluntary organisation
- “Welcome Home” from hospital
- We welcome ideas and suggestions – please get in touch!

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