

Families matter
Turnaround

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Commissioning
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A partnership project led by



What is Turnaround?

We are supporting Bournemouth families
to improve life chances

We aim to:

- Get children back into school
- **Reduce youth crime and anti-social behaviour**
- Put adults on a path back to work
- **Reduce the high costs these families place on the public sector each year**

How does Turnaround work?



Turnaround is about change;

- Change for families
- Change for services

There is a better way !

How to do it better



We know from research and talking to workers and families to succeed we need:

- ✓ to look at the needs of the **whole family**
- ✓ a dedicated worker for the family
- ✓ a worker who is persistent, assertive and challenging
- ✓ to give 'hands on' support
- ✓ a common purpose and agreed action

Turnaround Families



‘Turnaround’ Families are households who meet **two or more** of the National Criteria:

- ❖ Involved in crime and/or anti-social behaviour
- ❖ Have children not in school
- ❖ Have an adult on out of work benefits

We will be working with 370 families

Funding from the government is on a Payment by Results criteria

Delivering the change ...



....in partnership with ;

Health

Police

Social Care

Probation

Schools

Community and Voluntary Sector

.....Anyone who works with children and families

we want to work more with you !

Commissioning of Services



There are funding opportunities ;

- must be used to deliver services and/or projects within Bournemouth and improve the outcomes for the families identified under the Turnaround Families Matter Programme.

Who can apply?

- Organisations working with children, young people and families e.g. private, public, community and voluntary



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Commissioning of services

	Spot Purchase	Turnaround Innovation Fund	Formal Procurement	Resources Funding
Service provider delivery				
Finance	Up to £500 per family p.a.	Max bid up to £15k Spend over max 3 year period	Funding assessed at need stage	Up to £5k Period of spend determined by piece of work
How to access	Referral request	Bids/application to panel held every 2months	Formal procurement process under Council procurement regs	Virtual resource panel Approval fortnightly via bids
Monitoring /Review	Lead Professional through Family Plan ART through information	Provider completes monitoring pro forma and reports at point of invoicing ART oversee	Formal contract monitoring processes, quarterly contract reviews and performance management meetings Annual reporting and Service user feedback	Provider completes monitoring pro forma and reports at point of invoicing ART oversee for piece of work or Lead Professional oversees through Family Plan

Spot Purchase



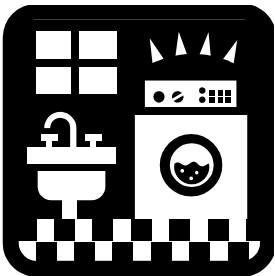
- Complete Brokerage Form with family needs
- Attach Assessment(s) and Plan(s)
- Brokerage officer will come back with options to support the family
- This could be anything – no barriers
- Needs to be linked to Family Plan



Some Spot Purchase examples:



- Rock climbing – resilience & building positive relationships with males due to DV background
- Washing machine – clothes cleaned leading to confidence to attend school
- Counselling – depression affecting family
- Housing – clear & clean for a fresh start



Innovation Fund

Creative and Innovative
Projects & Services

Resource Fund

Additional staff/resource support
for families or organisations

- We need your experience and expertise
 - Opportunity to develop new ideas
 - All eligible bids considered – no barriers
- Application & Guidance will soon be available on:

[http://www.bournemouth.gov.uk/SocialCareHealth/Turnaround/Professionals-and-Providers/Access-to-Resources-\(ART\).aspx](http://www.bournemouth.gov.uk/SocialCareHealth/Turnaround/Professionals-and-Providers/Access-to-Resources-(ART).aspx)

Formal Procurement



- In the near future there will be opportunities to bid for specific projects/services/activities
- These will be directly relating to the identified needs of Turnaround Families
- Advertised on the Council website
- Mix of tenders, quotes, expressions of interest depending on value

Identifying 'Turnaround' Families

If you think a family meet the criteria:

- Follow the 'Pathway for Identifying Families' leaflet
- Explain programme using Families Leaflet
- Gain consent from the family
- Complete Identification Form

For an electronic copy of these forms please email:

Turnaround@Bournemouth.gov.uk

These forms will soon be available at:

<http://www.bournemouthcs.org.uk/channel/index/id/27583#27583>

Lead professional role

....Will be responsible for:

- Completing or updating an assessment (eg. CAF)
- Coordinating a Team Around the Child (TAC) intervention plan
- Liaising with the Turnaround Plus Manager (if required)
- Applying for additional support services (ART)

Turnaround Plus Team



- Case Holding Lead Professional or part of a multi-agency package of support where LP exists
- Families with multiple needs at Plus Partnership

Useful contacts ...



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